Long Island InfraGard Members Alliance
Public-Private Partnership with the Federal Bureau of Investigation

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PRIORITY PHONE ACCESS FOR CI/KR INFRAGARD MEMBERS

GOVERNMENT EMERGENCY TELECOMMUNICATIONS SERVICE (GETS)
WIRELESS PRIORITY SERVICE (WPS)

If you rely on cellular or wired communications services on a daily basis to perform critical national security and emergency preparedness functions, including those areas related to safety, maintenance of law and order, and public health, you need WPS or GETS. For Wireless networks, by dialing *272 on your WPS enabled device, your call receives a calling queue priority over regular calls, thereby greatly increasing the probability that your cellular call will get through the network, even with congestion. For wired networks, by using your GETS card number, your call receives priority over regular calls, thereby greatly increasing the probability that your wire line call will get through the network, even when congested.

GETS and WPS Program Descriptions:

You should enroll if your organization is a Federal, state, local, and tribal police department, fire department, public safety answering point or 9-1-1 call center, EMS entity, essential healthcare provider or any other organization that uses telecommunication services necessary for the public health, safety, and maintenance of law and order.

GETS is a National Communications System (NCS) program that prioritizes calls over wireline networks. Users receive an access card (GETS card), which has both the universal GETS access number and a Personal Identification Number (PIN). There is no cost to apply or to obtain a GETS card. A charge of up to 10 cents a minute applies to calls made through the GETS.

WPS is a Federal program that authorizes cellular communications service providers to prioritize calls over wireless networks. Participating service providers typically deploy WPS in stages until service is available in most coverage areas and functionality has reached full operating capability. A one-time activation fee of $10, along with a monthly fee of $4.50, and charges of 75 cents per minute apply to WPS.

How do you sign up? - Program Requirements for Long Island InfraGard Members:

1. **Be a current and active Long Island InfraGard Member**
    If not, please go to: http://www.infragard-li.net/joininfragard.htm

2. **Must be aligned to a Critical Infrastructure or Key Resource**
    For more info, please visit: http://www.dhs.gov/files/programs/gc_1189168948944.shtm

3. **Send an e-mail request with the following information to:** getsprogram@infragard-li.net
    a. Name (First and Last) and Name of Agency or CI/KR Business
    b. E-Mail Address (where the application will be sent)
    c. Whether you want the GETS or WPS Service or both

4. **Application Process:** We will review and approve / reject your request. It will then be processed by the National InfraGard Program for further approval. You will then receive an FCC application for the service you choose, and must follow further instructions. **Note: Incomplete applications will be denied**